• Academic Journals!
• articles
• Facebook is like a new world of literature. Sometimes it makes me want to change my career.
• I read "The Shack" and "Toledo Wars"
• People think that I don't read, but I do really. I read, I read every day. Sometimes a whole magazine.
• The newest Stephen King, "Just After Sunset"
• The Twilight series by Stephanie Meyer

Library Instruction (December 6, 2008)

Have you had a Library Instruction Session?

Once. Previous. 16%
Multiple times. Fall '08. 20%
Once. Fall '08. 16%
Multiple times. Previous. 16%
Never. 36%

Comments:

• I actually had a seminar undergraduate class taught by two library staff members.
• I learned so much about research and finding sources and searching databases.
• I had a good experience and a bad. Bridget Farcy-Berde was great!
• I took Comp I at another university and have never had the instruction through another class.
• I would have liked to learn how to use the online database before I had to write my 8-10 page research project.
• It was stupendous!
• not at UT.
• ok...
• the person that did it was very thorough and I really learned a lot, the University has started a great project thing by getting students use to the Library. keep up the good work
• Very informative, instructors offered assistance beyond the class hour.

Typing Style (November 29, 2008)
Typing on a Full Keyboard

- Don't Use, 0%
- Touch Typing, 70%
- Hunt & Peck, 15%
- Other, 14%

64% of respondents had taken a formal typing class... but 27% of those who had taken a class 'hunt and peck', and 27% of those who hadn't taken a class touch type.

Typing on a Cell Phone / PDA

- Thumbs, 69%
- Index Fingers, 16%
- Other, 0%
- Don't Use, 12%

Comments:

- I think after one has used a computer for a long time typing without looking should come naturally. I have taken a class (mandatory in grade school), but my proficiency came from using a computer daily for years.
- I don't use all my fingers or type home-row style but i can type without looking.
- I think that typing is a lost art. Kind of like the art of whittleing. Ah the lost art of many cultures.
- Thank you 1969 typing teacher. One of the more useful things from high school.

I wish the library had more ___________? (November 22, 2008)

Some of the most common responses included: more computers and printers (that work!), more group study rooms, and better chairs and study facilities.

Your responses have been shared with the directors of the Libraries and managers in Information Technology. Thanks!

What's your favorite floor of the Library to study on? (November 15, 2008)
Appendix E

Which Library/Floor is your favorite to study on?

- Carlson 5
- Carlson 4
- Carlson 3
- Carlson 2
- Carlson 1
- Carlson Lower Level
- Mulford 6
- Mulford 5
- Mulford 4
- McMaster
- Scott Park
- Carver

% of Respondents

Comments

Carlson, Fifth Floor:

- I love the 5th floor of Carlson. It’s so quiet up there, without the hustle and bustle of the lower floors.
- It seems to be the quietest on the fifth floor during the evenings
- The bottom floor is so loud, I can’t get anything done.
- All of them are bad study areas. The fifth just has the best view

Carlson, First Floor

- I love the first floor because of the colors, comfortable chairs, and all of the resources centralized to that floor. I am always very productive there.

How many Television Sets do you have at home? (November 8, 2008)
# of Television Sets

<table>
<thead>
<tr>
<th>TV Sets</th>
<th>% of Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 or more</td>
<td>43.9%</td>
</tr>
<tr>
<td>3</td>
<td>21.3%</td>
</tr>
<tr>
<td>2</td>
<td>18.3%</td>
</tr>
<tr>
<td>1</td>
<td>11.0%</td>
</tr>
<tr>
<td>0</td>
<td>4.9%</td>
</tr>
</tbody>
</table>

Comments:

- 2, but I never watch one of them. It's in my bedroom, received only the airwaves, and is watched by my guests about 3 times per year. The other has Directv and allows for hours and hours of football watching.
- But no cable hook-up, so its video games, movies, or PBS.
- Do you think this gonna be helpful??
- I have 2, but one of them is a USB device attached to my desktop computer!
- My family has 6 t.v. sets but our family only uses two. When digital t.v. arrives none of our t.v.'s will work.
- Two are computers that have TV.

Reference Librarians: Helpful? (November 1, 2008)

Do you find the Reference Librarians’ assistance helpful?

- Yes, always. 40%
- Yes, more often than not. 18%
- Yes, occasionally. 12%
- No, never. 6%
- Yes, more often than not. 24%
Appendix E

Comments:

- Always - They always go out of their way for me whenever I ask for help!
- Occasionally - I got sent from the help desk to the circulation desk to the help desk to the reference desk and was finally helped. This has happened more than once
- No - When I have to look up the items myself while at their desk because they won’t do it, it’s pretty annoying
- Never use - I was fortunate in that I had reference librarians visit my classes and talk about how to search databases and more for needed items. They did such a good job that when I actually come into the library, I don’t really need their help.

First Impressions of University Libraries (October 18, 2008)

Carlson Library:

- I get a modern impression, with all the glass and curved desks... but it’s immediately destroyed when I go upstairs.
- It’s really nice in there, I wished I would’ve seen it on my tours of campus before attending! (I guess it was under construction at the time)
- Loud on the first floor, isn’t it a library or is it the student union? Creepy on the rest of the floors since no one works on those floors to supervise
- Wow -- I really like the new look. It’s open and bright!
- New downstairs is HUGE improvement from previous years, need more computers though. Now it’s time to update the upstairs. The chairs are disgusting with stains from who knows what, the study tables are carved with initials, the ceiling tile is missing in spots, and it was freezing on the 5th floor yesterday. Has this area ever been remodeled?
- It is organized rather strangely, but it is updated and easy to navigate (once you get beyond the weird layout).

Mulford Health Science Library:

- I like the impressive open atrium when you walk in, but my first thought was, where are the books?
- Absolutely great but wish it had more books
- Dark

Scott Park Library:

- A very nice facility. Much more quiet than the Carlson Library. The staff was very helpful. I think its a shame they are closing it down. I go there all the time to do my work and use the computers.

Sources of Political Information (October 11, 2008)
Where do you get information for the upcoming election?

- Other: 15.4%
- Other Website or Blog: 38.5%
- Non-Partisan Website: 38.5%
- Candidate's or Party's Website: 26.9%
- Newspapers: 46.2%
- Radio: 50.0%
- Other Television (SNL, etc.): 34.6%
- Television Commercials: 7.7%
- Televised Debates: 61.5%
- Television News: 61.5%

% of Respondents

Other included:

- Candidate and Party mailed flyers
- Politico.com
- researching the voting records of those who are running for office
- sometimes I discuss it in my philosophy class.

Scanner use and ownership? (October 4, 2008)
How often do you need to use a scanner?  
Do you own one?

Comments:

- The availability and support of scanners at Carlson is laughable.
- Many people use the few computers with scanners in the Information Commons for other activities, and it feels very tattle-tale-ish to ask them to move to another computer.
- I appreciate that the library has a scanner just in case I do need it!

Which of these Banned or Challenged books have you read? (September 27, 2008)

(From the ALA’s Top 100 Banned/Challenged in 2000-2007.)
### Banned Books Read (106 respondents)

<table>
<thead>
<tr>
<th>Book Title</th>
<th>Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Harry Potter Series</td>
<td>75</td>
</tr>
<tr>
<td>Of Mice and Men</td>
<td>73</td>
</tr>
<tr>
<td>The Adventures of Huckleberry Finn</td>
<td>72</td>
</tr>
<tr>
<td>The Catcher in the Rye</td>
<td>60</td>
</tr>
<tr>
<td>Captain Underpants</td>
<td>37</td>
</tr>
<tr>
<td>I Know Why the Caged Bird Sings</td>
<td>36</td>
</tr>
<tr>
<td>Bridge to Terabithia</td>
<td>35</td>
</tr>
<tr>
<td>The Color Purple</td>
<td>32</td>
</tr>
<tr>
<td>The Bluest Eye</td>
<td>17</td>
</tr>
<tr>
<td>The Chocolate War</td>
<td>17</td>
</tr>
<tr>
<td>Go Ask Alice</td>
<td>16</td>
</tr>
<tr>
<td>Forever</td>
<td>15</td>
</tr>
<tr>
<td>Alice Books</td>
<td>12</td>
</tr>
<tr>
<td>Scary Stories series</td>
<td>11</td>
</tr>
<tr>
<td>The Perks of Being A Wallflower</td>
<td>8</td>
</tr>
<tr>
<td>Killing Mr. Griffin</td>
<td>8</td>
</tr>
<tr>
<td>Fallen Angels</td>
<td>7</td>
</tr>
<tr>
<td>To Kill a Mockingbird</td>
<td>6</td>
</tr>
<tr>
<td>The Giver</td>
<td>4</td>
</tr>
<tr>
<td>Slaughterhouse Five</td>
<td>4</td>
</tr>
<tr>
<td>Fahrenheit 451</td>
<td>4</td>
</tr>
<tr>
<td>Brave New World</td>
<td>3</td>
</tr>
<tr>
<td>The Things They Carried</td>
<td>2</td>
</tr>
<tr>
<td>The Face on the Milk Carton</td>
<td>2</td>
</tr>
<tr>
<td>Song of Solomon</td>
<td>2</td>
</tr>
<tr>
<td>One Flew Over the Cuckoo's Nest</td>
<td>2</td>
</tr>
<tr>
<td>My Brother Sam is Dead</td>
<td>2</td>
</tr>
<tr>
<td>Junie B. Jones Series</td>
<td>2</td>
</tr>
<tr>
<td>Julie of the Wolves</td>
<td>2</td>
</tr>
<tr>
<td>His Dark Materials</td>
<td>2</td>
</tr>
<tr>
<td>His Dark Materials</td>
<td>2</td>
</tr>
<tr>
<td>Goosebumps Series</td>
<td>2</td>
</tr>
<tr>
<td>Pre-Pool</td>
<td>1</td>
</tr>
</tbody>
</table>
Other books with a single response were:


Do you use Course Reserves? (September 20, 2008)

- Use Both (25%)
- Use Online Reserves (71%)
- Use Print Reserves (32%)
- Don’t Use (21%)

Comments:

- I think it is a great resource for students!
- I love using course reserves because it saves students from having to buy like hundreds of dollars in books, just to read an article or two. Also, it is always there for us, even if we misplace our copy the teacher gave us. It is a great thing to have! However, it should be easier to print from!!!!

Who's your Favorite Author? (September 13, 2008)
Laptop ownership & use (September 6, 2008)

See computing in the libraries for more info on wireless laptop use.

Do you own a wireless laptop, and use it in the library?

- Own, don't use in Libraries 55%
- Own, use in Carlson Library 30.4%
- Own, use in Mulford Library 5.4%
- Don't Own 9.8%
What do you have trouble finding at the University Libraries? (August 30, 2008)

(See Floorplans or How do I find? for more general info.)

<table>
<thead>
<tr>
<th>What do you have trouble finding at the University Libraries?</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>nothing</td>
</tr>
<tr>
<td>other</td>
</tr>
<tr>
<td>tutoring</td>
</tr>
<tr>
<td>study space</td>
</tr>
<tr>
<td>room locations</td>
</tr>
<tr>
<td>textbooks</td>
</tr>
<tr>
<td>help</td>
</tr>
<tr>
<td>computers</td>
</tr>
<tr>
<td>articles</td>
</tr>
<tr>
<td>call #</td>
</tr>
<tr>
<td>books</td>
</tr>
</tbody>
</table>

35% had trouble finding books in general, finding books once they knew the call number, or trouble finding class textbooks.

Another 10% had trouble finding articles for research.

9% couldn't find an open computer (remember: laptops are available for checkout!)

9% had no problems finding anything

9% mentioned other things they had trouble finding in the library, including:

- Friends
- Drinks
- Bathrooms
- DVDs
Have you ever borrowed a textbook from another OhioLINK library? (August 23, 2008)

(See our OhioLINK Borrowing Page for more information.)

Comments:

- "Worked well."
- "LOVE IT! Saved me LOADS of money these last few years!"
- "I LOVE OhioLINK!"
- "Outstanding resource! Excellent response, borrowing periods."
- "Time is too short, and always has Hold. So it is not really helpful"

Have you ever used the library between 12 midnight and 7 a.m.?

![Pie chart showing Overnight Library Use](image)

How long do you wait before asking a Reference Librarian for help? (August 2, 2008)
Comment:
"I only ask after I’ve tried, had trouble or a question, and when I think it's much faster to ask a librarian"

**Have you ever edited a Wikipedia entry? (27 July 2008)**

Comment from survey:
"I try to avoid it - it really is the best policy. This is a reference material, not a blog: only edit a wikipedia article when you absolutely have to."

**Do you use a laptop in the Library? (19 July 2008)**
The library is a perfect place for me to study. I get a lot done without distractions. Thanks!

Only did once or twice since I arrived as a Freshman last fall. I much prefer working in a quiet area in my dorm or near somewhere where food is readily available. There is also a good distance between my dorm and the library, so if I forget something, it is a large inconvenience to walk back and forth from my dorm to the library.

I tried to bring my own laptop but no one could help me set it up to get on the wireless network. We tried but the prompts on my computer didn’t match the ones on the instructions.

**Do you use Electronic Books (12 July 2008)**

Comments included:

<table>
<thead>
<tr>
<th>Yes</th>
<th>Yes, but...</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;they are great for looking up bits of info because you can search&quot;</td>
<td>&quot;I will always prefer real books; however, if the library doesn’t have a</td>
<td>&quot;I would rather have the book in hand. Hard</td>
</tr>
</tbody>
</table>
**Appendix E**

- eBooks are permanent and don't need to be returned. I can carry several thousand on my laptop all the time. Why you haven't scanned every book in your collection yet is a bit of a mystery

- Paper copy available, accessing an electronic copy is so much faster (and less stressful at the last minute) than waiting for OHIO LINK.

- Many that I have tried to read can be accessed in portion only."

- "Not great for reading, you end up printing them out and then the pages get out of order and it's a mess"

- To flip between pages. You end up printing out parts anyway"

- "Too hard to read and handle them"

- "I can find what I need in print, and I find it preferable for books."

**OTHER:**

- "I've used them in the past, but not since."

Click for more information about our Electronic Books collections.

**Services you'd like the UT Libraries to Offer (5 July 08)**

Last week we asked about services that you wanted to see offered by the University Libraries. The replies suggested several collections or types of materials that you would find useful. This information has been passed on to the Coordinator of Collection Development, thank you!

For more information about services we offer, see our Library Services page.

To suggest items that we might consider for adding to our collections, please see our Collection Management & Acquisitions page.

**Movie Check Out (28 June 08)**

![Graph showing movie check out locations]

- For more information about our video collections, see the Carlson Micromedia Collection page.

**Google Scholar (21 June 08)**
For more information about Google Scholar, see this Library Research Guide

**Information Commons (14 June 08)**

<table>
<thead>
<tr>
<th>Activity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check out a laptop</td>
<td>10%</td>
</tr>
<tr>
<td>Ask a library question</td>
<td>19%</td>
</tr>
<tr>
<td>Other</td>
<td>24%</td>
</tr>
<tr>
<td>Ask a technology question</td>
<td>24%</td>
</tr>
<tr>
<td>Meet Friends</td>
<td>33%</td>
</tr>
<tr>
<td>Study</td>
<td>33%</td>
</tr>
<tr>
<td>Check email</td>
<td>38%</td>
</tr>
<tr>
<td>Use Computer</td>
<td>52%</td>
</tr>
</tbody>
</table>

'Other' included doing research, going to work, and attending an event.