Information and Research Services
Information & Research Services Summary

For the past ten years there has been a constant decline in reference desk transactions. From FY1995/96 to the current fiscal year, an overall decrease of 70% has taken place with a 45% drop in just the last five years. The most dramatic decrease occurred with searches (83%), due to the availability of online resources directly to users. Other transactions are more in line with the overall decrease: research (51%), directional (52%), educational (67%), technical/mechanical (76%) and quick (76%).

In 2002/03, reference desk email statistics started to be logged. There was a 45% decrease this past year even though the previous year had a 40% increase. Why this decrease has occurred is uncertain. It may be due to users having better and more access to resources so that it isn’t necessary to contact a librarian.

Restructuring Reference Service

Such statistics lead to three significant decisions: (1) to offer an online reference service, called ‘chat’ (2) to close and remove the reference desk (3) to offer basic patron assistance at the Access Services Desk (formerly known as the Circulation Desk). A reference librarian was scheduled weekdays to provide backup assistance to the Access Services staff for the more complex assistance requests.

These decisions enabled the information services staff to work in their offices and provide consultations and more in-depth reference assistance on an as-needed basis. It also enabled reference librarians to leave the library to provide assistance at the patron’s point-of-need, such as an office or laboratory. Reference e-mail continued. This arrangement has worked out well and allowed Information Services staff to work on other duties during their backup time. When staffing reference backup, the reference telephone number is transferred to the staff member assigned to backup giving the service desk staff only one phone number to remember rather than four or five.

Reference backup hours were determined using statistics from past years. Based on them, the service was offered 10:00am to 5:00pm Monday through Friday. Because the average number of reference desk transactions was 1.4 per hour for the past four years of night staffing, it was decided to offer chat as an option for both the Access Services staff and for library users. Mulford librarians have routinely staffed OhioLINK chat 6:00 to 9:00pm Tuesday nights for the past one and a half academic years, and 1:00 to 5:00pm on Sundays during the last academic year. Access Services staff members are encouraged to use this service themselves or to refer users to the service.

The chat service offered by the Library this year has been slow taking off. An overwhelmingly number of the users helped were from other OhioLINK institutions (94%) with almost all the Medical University of Ohio patrons using the service between September and December. More marketing needs to be done for this service as well as placing a chat link on the Library’s home Web page.

The Information Services Department began logging detailed statistics in November 2004. The type being kept was revised once to include additional question and user types. Initially chat and reference statistics were kept separately but were combined in February 2005 when both services were staffed as one.
These detailed statistics has enabled the department determine how the service is being utilized. Over half our users are either MUOT students or non-MUOT patrons. Note that when clinical faculty and staff began to be tracked, these users accounted for 14% of our patrons. Academic faculty and staff are steady at 19-22% and 14-23% respectively.

Development of an online statistics form began in November 2004 and was instituted in April 2005. All staff agree that it is easier to use. The online form is not accessible off campus so Sunday chat staffing is logged on paper and input manually on Mondays. It is hoped that a better service can be found for logging the statistics so that it can be accessed off campus. One problem occurred in June 2005 when the institution’s Domain Name changed and the forms were no longer forwarded to the email account where the statistics are compiled. This problem was not discovered until June’s statistics were to be compiled. As a result, there are no reference statistics for June 2005.

The new online statistic form has enabled the Library to calculate numerous types of statistics. For example, for April-May 2005, most of the questions for reference backup were ‘quick-others’ with the majority occurring between 1:00 and 3:00pm. Second are ‘education’ with the occurrence even from 10:00am to 2:00pm. The third are ‘directional’ with the majority occurring 11:00am to 12:00pm.

Literature search requests decline by 14%. The greatest decline occurred with personal use (100%) and grants/research (22%) but there was a slight increase in seminar/conference and teaching (29%). There was a decrease in requests from administrative/staff (46%) while all the other types were steady. Faculty continue to request the most searches (47%). Studying the ten year trend, requests are still approximately the same as those from 8 years prior.

This is the third full year that detailed statistics were recorded for the reference desk email account. There was a drop in the number of emails (45%). Items of interest include:

- The vast majority of emails came from MCO users (92%).
- Medical topics were largely literature search requests (81%). The requests decreased 89% from 2003-04 and 58% from 2002-03. Users apparently are performing their own searches.
- Library training session sign-ups had decreased by 65% (due to a marketing problem beyond the Library’s control).
- Catalog and database questions decreased 90%.
- Non-reference questions (22%) included circulation (4 – book renewal and library registration) and interlibrary services questions (18 – article/book requests and 7 – status of requests).
- 7% of the email transactions were non-MCO a decline of 56%. Spam messages continue to occur however the blocking capability of GroupWise has prevented most of the spam.
- Journal, Book and Article location requests comprise 40% of the emails. This is down 42% from the previous year. 55% were requests for PDFs of restricted electronic journals (47% New England Journal of Medicine requests) and 61% dealt with availability of a particular journal, article or book at the Mulford Library.

- **Analyzing the email requests received, 57% are access services type of questions. This is up 11% from the previous year.**
Library Instruction

Significant projects, events, progress
- Grad student orientation: scheduled no program-specific tours, but offered drop-in tours throughout afternoon (increase in numbers and variety of students)
- Course-related programming: Pathophysiology I (COM), Adult Health I (CON), Nursing Research (CON), Molecular Basis of Disease Readings (COGS), Research Methods in Occupational Therapy I (COHS)
- 46 education consults for scholarly projects/theses: mostly PA, MPT, GEMINI (MSN); I think this is a result of better relationships with faculty members, who are sending students to us
- Did not reach any clinical staff with education this year (though anecdotally, it seems like we might be doing more reference service for them)

Observations regarding needs, difficulties, concerns, roadblocks
- Promotion of training availability: people don’t read Post and Note, or the daily news email, or look at the calendar – there is too much information (scheduled 31 sessions, had registrants for only 6 sessions (19%)
- 83% of the training sessions were one-on-one and 81% of the training sessions did not have any registrants.
- Equivalent of 1.5 hours dedicated to each of the 6 registrants.

Student Support
- Staffed OhioLINK chat service Tuesday nights 6:00-9:00pm for the academic year
- Performed 70 literature searches for students which is a 15% increase over last year and 59% over the year before
- Continued participation in OhioLINK’s live chat service, including the HealthSci service, that our students can utilize most daytime and evening hours. MCO continued with 4 hours a week which again was the most of all the participating OhioLINK medical libraries.
- 27% of reference transactions are with students

College Educational Mission Support
- Continued to perform educational activities during reference backup – 57% drop from last year that leads to a 71% drop in the last 5 years. Course related and library educational sessions contribute to the drop in these related contacts.
- 41% increase in literature searches for seminar/conference/teaching. However, a decreased of 22% occurred in grant/research activity.

College Research Mission Support
- 22% decrease in grant/research type literature search requests
- 4% decrease in research type reference desk encounters – May be the result of a good library education program and increase in office and one-on-one consultations
- Continued conducting monthly SDI concerning MCO research and human subjects for Research & Grants Office
**College Patient Care Support**

- Patient care literature search requests remained steady from last year. 3% of which were requested by residents
- 14% of reference transactions February – May 2005 were resident, physician/clinician and hospital administration/staff

**Loss of Outreach Librarian**

The Outreach Librarian position was closed due to financial exigencies upon the resignation of Jonathan Hartmann, M.L.S. in spring 2005. Hartmann had provided an active reference assistance and training to AHEC preceptors and community-based health care providers from both office and on location. His duties will be passed to a half-time reference librarian who will provide a passive service from office only.

**Focus for FY 06**

- Target new MUO initiatives for specialized reference assistance, e.g., Center for Clinical Research; the Clinical Portal; a patient/consumer health service
- Create more virtual, self-paced instructional programs
- Diversify the number of knowledge bases available on campus
Educational Services Information for 2004-2005 Annual Report

Totals (with consults)
# sessions 147
# hours 138.7 hours
# people 1345 people (29 faculty, 14 residents, 25 staff, 1255 students, 22 others)

Totals (without consults)
# sessions 106
# hours 99.3 hours
# people 1304 people (21 faculty, 14 residents, 21 staff, 1227 students, 21 others)

Consult totals
# sessions 41
# hours 39.4
# people 41 (8 faculty, 4 staff, 28 students, 1 other)

Tours/orientation
# sessions 11
# hours 4.25 hours
# people 404 people (7 faculty, 376 students, 21 others)
(lectures to SOM, grad school, and new faculty; 8 tours)

Instructional sessions (with consults)
# sessions 136
# hours 134.4 hours
# people 941 (22 faculty, 14 residents, 25 staff, 879 students, 0 other)

Instructional sessions (without consults)
# sessions 95
# hours 99.5 hours
# people 900 (14 faculty, 14 residents, 21 staff, 851 students, 1 other)
### Breakdown by participant status (w/ consults)

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### Definitions:

"Consult" – A scheduled one-on-one session that includes instruction and recommendations on literature research. It can take place in a librarian’s office or at the point-of-need.

COM - Pathophysiology  
CON - College of Nursing  
COHS - Research Methods in Occupational Therapy  
COGS - Molecular Basis of Disease Readings

Submitted by  
Marlene Porter, MLn  
Head of Information Services  
Friday, August 26, 2005  
Note: Jolene Miller. MLS wrote the Library Instruction section (edited slight) and compiled the statistics
3 Year Trend
Institutional Contacts by Status
Ten Year Trend

Purpose Literature Search Requests

[Graph showing data with various bars and numbers]
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</tbody>
</table>

The table above represents the time of transactions for different time slots.
Computer Services
Computer Services Summary

[N.B. – The Computer Services Librarian resigned before completing his FY 05 report]

Computer services was involved planning an upgrade of the online catalog server, and working with Bibliographic Control to provide and maintain access to the growing number of disparate databases and online journal packages. The library has 140 subscriptions requiring configuration of the proxy server to recognize authorized users, enabling them to access online resources.

A portion of time was expended on diagnosing and solving issues of access to OhioLINK resources for Mulford Library’s virtual ‘branch’ library at St. Vincent Medical Center. Also, the Computer Services Librarian, an Instructor on the faculty of the Department of Pediatrics, created a software program that enabled Pediatric residents to download their data from PDA’s into a desktop PC for manipulation and analysis by faculty. The program was novel, and considered not possible by campus computer experts.

The most significant activity of the Computer Services Librarian was the development of the institutional repository (IR). The IR put MUO among only 100 universities in the country, and among only about a half dozen medical centers, that had one. The IR has two sections:

1. A ‘Scholarly Commons’ in which faculty publications, conference presentations and similar intellectual products can be stored, tagged with metadata and made available for retrieval by internet search engines.

2. An archival repository in which historical materials relating to MCO/MUO can be digitally scanned and preserved. This will enable scholars, historians, and individuals in communications and administration to easily access materials that are now only in print format. Items will include:

The IR could by parlayed into a “Knowledge Bank” that might hold the full range of intellectual products of the university.
Usage Statistics for mulford.mco.edu

EZ Proxy Access to Databases & Journals

<table>
<thead>
<tr>
<th>Monthly Totals</th>
<th>Visits</th>
<th>Sites</th>
<th>Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jun-05</td>
<td>6073</td>
<td>4031</td>
<td>998</td>
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<tr>
<td>May-05</td>
<td>7430</td>
<td>4746</td>
<td>978</td>
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<td>Apr-05</td>
<td>7928</td>
<td>5146</td>
<td>1042</td>
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<tr>
<td>Mar-05</td>
<td>2861</td>
<td>1974</td>
<td>137</td>
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<td>Feb-05</td>
<td>272</td>
<td>136</td>
<td>27</td>
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</table>

24564 16033 3182 2497 41122 12309935 75835 96600 487533

Institutional Repository / Scholarly Commons

Space

About DSpace

Search DSpace: DSpace at The Medical College of Ohio > Raymon H Mulford Library > Institutional Repository > Institutional Repository: DSpace about MCO >

Please use this identifier to cite or link to this item: http://hdl.handle.net/123456789/159

Title: Medical College professor synthesizes hormone
Authors: Woods, Michael
Keywords: Maurice Manning, Hormone

Medical College Professor Synthesizes Hormone
Library Expenditures

Library Staff

Library Committee

Gifts to Library
The library is authorized to charge expenditures to its operating budget equal to the balance in the Crossbills (3101000) account.

<table>
<thead>
<tr>
<th>Expenditures for Fiscal Year 2004-2005</th>
<th>Raymon H. Mulford Library</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Expenditures</td>
<td>$620,470</td>
</tr>
<tr>
<td>Total Operating</td>
<td>$647,779</td>
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<tr>
<td>Library Crossbill Account</td>
<td>$24,717</td>
</tr>
<tr>
<td>000 - Miscellaneous</td>
<td>$0</td>
</tr>
<tr>
<td>006 - Equipment</td>
<td>$0</td>
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<tr>
<td>635 - Oustide Services</td>
<td>$000.00</td>
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<tr>
<td>700 - Miscellaneous</td>
<td>$218.88</td>
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<tr>
<td>706 - Training and Education</td>
<td>$33,980</td>
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<tr>
<td>790 - Supplies</td>
<td>$2,771.18</td>
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<tr>
<td>990 - Personnel</td>
<td>$666.91</td>
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<tr>
<td>173.4</td>
<td>$615.89</td>
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</table>

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Beginning Balance</td>
<td>$3,985</td>
</tr>
<tr>
<td>Total Expenditures</td>
<td>$1,300.00</td>
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<tr>
<td>Foundation Account</td>
<td>$961,900</td>
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<td>External User Fee</td>
<td>$174</td>
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<tr>
<td>State Account</td>
<td>$310,000</td>
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# Raymon H. Mulford Library Staff

**Effective June 30, 2005**

<table>
<thead>
<tr>
<th>Name</th>
<th>Service Date</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Administration</strong></td>
<td></td>
</tr>
<tr>
<td>Director of the Library</td>
<td></td>
</tr>
<tr>
<td>Assistant Professor – Department of Family Medicine</td>
<td></td>
</tr>
<tr>
<td>Adjunct Assistant Professor, School of Allied Health</td>
<td></td>
</tr>
<tr>
<td>Ginger Bieniek</td>
<td>May 12, 1980</td>
</tr>
<tr>
<td>Administrative Assistant</td>
<td></td>
</tr>
<tr>
<td><strong>Library Services</strong></td>
<td></td>
</tr>
<tr>
<td>Barbara A. McNamee, A.M.L.S.</td>
<td>February 12, 1996</td>
</tr>
<tr>
<td>Assistant Director for Library Services</td>
<td></td>
</tr>
<tr>
<td>Instructor, Department of Occupational Therapy</td>
<td></td>
</tr>
<tr>
<td>Jolene Miller, M.L.S.</td>
<td>November 1, 1995</td>
</tr>
<tr>
<td>Education/Reference Librarian</td>
<td></td>
</tr>
<tr>
<td>Instructor, Department of Physician Assistant Studies</td>
<td></td>
</tr>
<tr>
<td>Marlene A. Porter, M.L.n.</td>
<td>April 29, 1992</td>
</tr>
<tr>
<td>Head of Information Services</td>
<td></td>
</tr>
<tr>
<td>Instructor, Department of Family Medicine</td>
<td></td>
</tr>
<tr>
<td>David Remklus, M.B.A.</td>
<td>July 18, 1988</td>
</tr>
<tr>
<td>Manager of Access &amp; Business Services</td>
<td></td>
</tr>
<tr>
<td>Sheryl R. Stevens, M.S.L.S.</td>
<td>September 1, 1993</td>
</tr>
<tr>
<td>Head of Bibliographic Control</td>
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</tr>
<tr>
<td>Instructor, School of Nursing</td>
<td></td>
</tr>
<tr>
<td>Darcy Chears</td>
<td>January 19, 1993</td>
</tr>
<tr>
<td>Serials Assistant</td>
<td></td>
</tr>
<tr>
<td>Lana Fish (.50 F.T.E.)</td>
<td>February 2, 1995</td>
</tr>
<tr>
<td>Access Services Assistant</td>
<td></td>
</tr>
<tr>
<td>Janice Flahiff, M.L.S. (.50% F.T.E.)</td>
<td>August 23, 1999</td>
</tr>
<tr>
<td>Reference Associate</td>
<td></td>
</tr>
<tr>
<td>Davida Freeborn (.50% F.T.E.)</td>
<td>January 25, 2003</td>
</tr>
<tr>
<td>Access Services Assistant</td>
<td></td>
</tr>
</tbody>
</table>
Lisa Meyer (.50% F.T.E.)
Access Services Assistant

September 18, 2004

Thomas Perry (.50% F.T.E.)
Access Services Assistant

September 22, 2004

Mary Shadix (.50 F.T.E.)
Access Services Assistant

September 24, 1995

Carolin Sterling, M.L.S.
Reference Associate

June 7, 1999
Raymon H. Mulford Library
Staff Changes – 2004-2005

Library Services

Christopher Tex resigns as Access Services Assistant – September 2004
Patrick Wasserman resigns as Access Services Assistant – September 2004
Lisa Meyer hired as Access Services Assistant – September 2004
Thomas Perry hired as Access Services Assistant – September 2004
Jonathan Hartmann resigns as Outreach Librarian – January 2005
Stephanie Robinson resigns as Access Services Assistant – February 2005
Elizabeth Fabian, Interlibrary Services Assistant, passed away – April 2005
Holly Morris resigns as Reference Librarian – May 2005
P. Scott Lapinski resigns as Digital Services Librarian – June 2005

Student Staff

Linda Deubner hired for Circulation Staff – August 2004
Gifts To The
Raymon H. Mulford Library

The Library would like to thank the following individuals for their generosity in donating cash gifts:

Mr. & Mrs. Charles W. Goddard
North Canton, OH

James Chengelis, M.D.
Boston, MA

Ginger Bieniek

Jolene Miller

Dr. Farzeneh Tondkar
Toledo, OH

David W. Boilard, A.M.L.S., MPH

Linda Duebner

Marlene Porter

The Library thanks the following individuals for their thoughtfulness in donating needed books and periodicals to its collection:

Paul Lehmann, Ph.D.
Department of Microbiology
Medical College of Ohio

Peter Goldblatt, M.D.
Retired Faculty Member in Pathology

Thomas E. Young, M.D.
Raleigh, NC
Librarian Activities
LIBRARIAN ACTIVITIES

David W. Boillard, A.M.L.S., M.P.H.
Director of the Library
Assistant Professor, Department of Family Medicine; Adjunct Assistant Professor of Allied Health

Service
Medical Library Association (MLA)
Association of Academic Health Science Libraries/AAMC
Midwest Chapter of the Medical Library Association
Greater Midwest Chapter of the National Network of Libraries of Medicine
American Medical Informatics Association
Ohio Health Science Library Association
OhioLINK
  Library Advisory Committee
Ohio Public Health Association
Toledo Area Library Association
Medical University of Ohio
  Curriculum Committee (School of Medicine – standing)
  Library Advisory Committee – ex officio (Standing)
  Information Systems Advisory Committee
  Faculty Club Board of Directors

Continuing Education
"The Molecular and Genetic Basis of Cancer" MLA – CE (4 hours), San Antonio, May 2005

Interviewer
Interviewer for School of Medicine student applicants

Teaching – Education
"Integrative Pathophysiology" PBL Facilitator – 2 blocks 36 contact hr. M-1
"Integrative Pathophysiology – Informatics" Instructor 1 contact hr. M-1
"Personal Information Management" elective, Instructor 6 contact hr. M-4
Co-Coordinator, "Community Oriented Primary Care" for Residents, Dept.
  Family Medicine (3-day sex education for 8th graders, twice annually)

Meetings
Association of Academic Health Science Libraries – Association of American Medical Schools
  Annual Meeting, Boston – November 2004
Medical Library Association Annual Meeting, San Antonio, Texas - May 2005

Community Service
Vice-Chair - Board of Directors, Comprehensive Addiction System Services (COMPASS),
  and member – Executive Committee, COMPASS Corporation for Recovery Services
Member – Northwest Ohio Health Literacy Task Force
Janice M. Flahiff, M.L.S.
Reference Librarian

Service
Medical Library Association (MLA)

Continuing Education
Health Literacy Journal Club (sponsored by MLA), July-September 2004
Medical University of Ohio
Ulrich’s Online Periodicals training, May 12, 2005
Bowling Green State University
Science Citation Index workshop; June, 2005; 3.5 hours

Barbara A. McNamee, A.M.L.S.
Assistant Director for Library Services
Instructor, Department of Occupational Therapy, College of Health Sciences

Service
Academic Library Association of Ohio (ALAO)
OhioLINK
OhioLINK Cooperative Information Resource Management Committee (CIRM)
CIRM Liaison to Health Sciences Subject group
Medical University of Ohio
Medical University Hospital
Operations Leadership Team (OLT)
Joint Commission Survey 2005 Information Management Committee
MultiCultural Advisory Committee (Standing)
Library Advisory Committee - ex officio (Standing)
MCO HeartWalk Team Captain
MCO Monitor Intranet Team
MCO Monitor NewsHound

Teaching
"Integrative Pathophysiology" (PBL) Facilitator --2 blocks
"Personal Information Management" elective, Instructor

Presenter
New Faculty Orientation, Medical College of Ohio, March 16, 2005

Continuing Education
"Health Status of Women in Ohio," Cross Cultural Showcase, sponsored by the
Office of Institutional Diversity, Medical College of Ohio, March, 2005
"The Many Faces of Aging," Cross Cultural Showcase, sponsored by the Office of Institutional
Diversity, Medical College of Ohio, April, 2005
Jolene M. Miller, M.L.S.
Educational Services Coordinator
Instructor, Department of Physician Assistant Studies, College of Health Sciences

Service
Medical Library Association (MLA)
Association of Health Information Professionals, Senior Member
Midwest Chapter of the Medical Library Association
Academic Library Association of Ohio (ALAO)
Board Member
Research and Publications Committee
Professional Development Committee
Medical University of Ohio
Institutional Review Board (standing)
College of Allied Health Sciences - Department of Physician Assistant Studies
Admissions Committee
Curriculum Committee
Scholarly Project Coordinator
College of Graduate Studies
Graduate School Representative for MSN thesis defense

Continuing Education
Medical University of Ohio
"Beyond Compliance: Building Effective Human Research Protection Programs" audioconference, August, 2004; 1.5 CEU
"Tissue banking" audioconference, August, 2004; 1.5 CEU
"Ethical Issues in Human Subjects Protection" lecture, September, 2004; 1 CEU
University of Toledo
SCOPUS demonstration, March, 2005; 4 hours
Bowling Green State University
OLinks training; November 2004; 3 hours
Science Citation Index workshop; June 2005; 3.5 hours
Information literacy assessment workshop; April, 2005; 6 hours
University of North Carolina
Medical Library Association Distance Education
CE: Evidence-Based Medicine and the Medical Librarian
(January – March, 2005), 10 CEU

Interviewer
Interviewer for Physician Assistant Studies Program student applicants

Teaching
Integrative Pathophysiology, Small-Group Facilitator 34.0 contact hours M-1
Integrative Pathophysiology, Guest Lecturer 1.0 contact hour M-1
Personal Information Management elective, Coordinator and Lecturer 18.0 contact hours M-4
Introduction to Nursing Agency, Guest Lecturer 7.0 contact hours Nsg
Nursing Research, Guest Lecturer 7.0 contact hours Nsg
Orientation for incoming students 2.5 contact hours various
Campus training (MEDLINE, Cite Verification, EndNote) 7.5 contact hours various
Education consultations 31.3 contact hours various

Advising
Abbey Blair, Department of Physician Assistant Studies, "The effect of socioeconomic status and race on women’s knowledge and attitudes towards hormone replacement therapy (HRT)"
Jolene M. Miller, M.L.S. (continued)

Presentations and Publications


Professional Meetings

OhioLINK Reference Rendezvous, Columbus, OH, October, 2004
Virtual Reference Desk, Cincinnati, OH, November 2004
Academic Library Association of Ohio annual conference, Dayton, OH, November, 2004

Marlene A. Porter, M.L.n.

Head of Information Services
Instructor, Department of Family Medicine, College of Medicine

Service

Association of College and Research Libraries (ACRL)
American Library Association (ALA)
Medical Library Association (MLA)

Public Services Section
(Past Chair, May, 2005 – Present)
Chair, May, 2004 – May, 2005

Information Management Education Special Interest Group
Continuing Education Committee, May, 2002 – Present
Independent Reading Program Subcommittee, May, 2003 – May, 2005
Consumer Health Information Specialization Task Force, May, 2004 – May, 2005

Chairperson - May, 2004 – May, 2005

Midwest Chapter of the Medical Library Association
Academic Library Association of Ohio (ALAO)
Ohio Health Sciences Library Association
Communications Committee

OhioLINK

User Services Committee
CIRM Scopus Evaluation Task Force
Website Design Subcommittee
Chair, January, 2005 – Present
Web-based Bibliographic Management System Subcommittee
MetaSearch Engine Task Force, 2005
WebRef Subject Queue Task Force
Chair, January, 2005 – Present
WebRef Subcommittee, January, 2005 - Present

Medical University of Ohio
College of Medicine – Department of Family Medicine
Faculty Senate Representative
Continuing Education Advisory Committee (standing)
Institutional Review Board – alternate member (standing)
Faculty Club Board
Treasurer – January, 2004 - Present
Continuing Education
University of North Carolina
Medical Library Association Distance Education CE: Evidence-Based Medicine and the Medical Librarian (January – March, 2005), 10 CEU

Interviewer
Interviewer for College of Medicine student applicants

Teaching
Integrative Pathophysiology (PBL), Small-Group Facilitator 24 contact hours M-1
Integrative Pathophysiology, Guest Lecturer 1 contact hour M-1
Personal Information Management elective, Lecturer 15 contact hours M-4
BSN Research – CINAHL, Guest Lecturer 2.75 contact hours Nsg
Campus Training (MEDLINE, CINAHL, Cite Verification, EndNote) 1.5 contact hours various
Consultation (PubMed, Internet, EndNote, Library Services, Email) 6 contact hours various

Meetings
Ohio Health Sciences Library Association Fall Meeting (presenter), Wooster, OH, September, 2004
OhioLINK WebRef Subject Queue Task Force Meeting, Cleveland, OH, October, 2004
Midwest Chapter Medical Library Association Annual Meeting, Springfield, IL, October, 2004
OhioLINK Reference Summit, Columbus, OH, October, 2004
Internet Librarian 2004 (presenter), Monterey, CA, November, 2004
OhioLINK MetaSearch Engine Demo, Columbus, OH, January, 2005
OhioLINK Web Pages Enhancement Committee, Columbus, OH, March, 2005
OhioLINK CIRM SCOPUS Evaluation Task Force, Columbus, OH, March, 2005
Medical Library Association Annual Meeting / Continuing Education Committee Meeting, San Antonio, TX, May, 2005
MUO Content Management Software Demos and Review, May, 2005
OhioLINK WebRef Coordinators Training Meeting (presenter), Columbus, OH, June, 2005
MUO CE Advisory Committee meeting, March, 2005
OhioLINK USC WebRef Subcommittee meetings, Columbus, OH, February and April, 2005
OhioLINK User Services Committee monthly meetings, Columbus, OH, July – September, 2004, January, February, April and May 2005

Presentations/Papers/Research
Atwood, TC, Hartel, LJ, Porter, MA. "Open Access in the Library" Fall 2004 Meeting of the Ohio Health Sciences Library Association, Wooster, OH, September 2004 (panelist)
Porter, MA, Scott, F. "Statewide Chat Reference - a Health Sciences Specialty Queue's Experience" Annual Meeting of the Midwest Chapter of the Medical Library Association, Springfield, IL, October 2004 (poster)
Hoepner, A, Porter, MA., "OpenURL: Choices, Choices!" Information Today's Internet Librarian 2004, Monterey, CA, November 2004 (panelist)

Sheryl R. Stevens, M.S.L.S.
Head of Bibliographic Control
Instructor, College of Nursing

Service
Medical Library Association (MLA)
Academy of Health Information Professionals/Medical Library Association (Distinguished Level)
Nursing and Allied Health Section/Medical Library Association
Technical Services Section/Medical Library Association
Midwest Chapter/Medical Library Association
President
Member, Executive Board
American Library Association (ALA)
Association for Library Collections & Technical Services/American Library Association
North Atlantic Serials Interest Group
Health Sciences OCLC Users Group
Metropolitan Detroit Medical Library Group
OhioLINK Database Management Standards Committee

Continuing Education
Medical Library Association CE course “NLM System Update & LinkOut,” Springfield, IL, October, 2004
Departmental seminar, “OLinks,” January, 2005
Departmental seminar, “Google Scholar,” March, 2005
Departmental seminar, “Teaching Health Literacy to Health Professions Students,” April 2005
Medical Library Association CE course, “Finding the Best Evidence to Meet Nursing Information Needs,” Notre Dame, IN, April, 2005

Teaching
“Personal Information Management” elective, Instructor 1 contact hour M-4

Meetings
Medical Library Association/Midwest Chapter Annual Meeting, Springfield, IL, October, 2004
Indiana Health Sciences Librarians Association Annual Meeting, Notre Dame, IN, April, 2005
Medical Library Association Annual Meeting, San Antonio, TX, May, 2005

Presentations/Papers/Research
“Making the Connection: Linking Users, Vendors, & Staff to Manage E-Resources,” Departmental presentation, November 2004
“President’s Message,” MIDLINE: Newsletter of the Midwest Chapter/Medical Library Association, No. 98, Winter 2005; No. 99, Spring 2005

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