

**Information and Research Services**

## Information & Research Services Summary

For the past ten years there has been a constant decline in reference desk transactions. From FY1995/96 to the current fiscal year, an overall decrease of 70% has taken place with a 45% drop in just the last five years. The most dramatic decrease occurred with searches (83%), due to the availability of online resources directly to users. Other transactions are more in line with the overall decrease: research (51%), directional (52%), educational (67%), technical/mechanical (76%) and quick (76%).

In 2002/03, reference desk email statistics started to be logged. There was a 45% decrease this past year even though the previous year had a 40% increase. Why this decrease has occurred is uncertain. It may be due to users having better and more access to resources so that it isn't necessary to contact a librarian.

### *Restructuring Reference Service*

Such statistics lead to three significant decisions: (1) to offer an online reference service, called 'chat' (2) to close and remove the reference desk (3) to offer basic patron assistance at the Access Services Desk (formerly known as the Circulation Desk). A reference librarian was scheduled weekdays to provide backup assistance to the Access Services staff for the more complex assistance requests.

These decisions enabled the information services staff to work in their offices and provide consultations and more in-depth reference assistance on an as-needed basis. It also enabled reference librarians to leave the library to provide assistance at the patron's point-of-need, such as an office or laboratory. Reference e-mail continued. This arrangement has worked out well and allowed Information Services staff to work on other duties during their backup time. When staffing reference backup, the reference telephone number is transferred to the staff member assigned to backup giving the service desk staff only one phone number to remember rather than four or five.

Reference backup hours were determined using statistics from past years. Based on them, the service was offered 10:00am to 5:00pm Monday through Friday. Because the average number of reference desk transactions was 1.4 per hour for the past four years of night staffing, it was decided to offer chat as an option for both the Access Services staff and for library users. Mulford librarians have routinely staffed OhioLINK chat 6:00 to 9:00pm Tuesday nights for the past one and a half academic years, and 1:00 to 5:00pm on Sundays during the last academic year. Access Services staff members are encouraged to use this service themselves or to refer users to the service.

The chat service offered by the Library this year has been slow taking off. An overwhelmingly number of the users helped were from other OhioLINK institutions (94%) with almost all the Medical University of Ohio patrons using the service between September and December. More marketing needs to be done for this service as well as placing a chat link on the Library's home Web page.

The Information Services Department began logging detailed statistics in November 2004. The type being kept was revised once to include additional question and user types. Initially chat and reference statistics were kept separately but were combined in February 2005 when both services were staffed as one.

These detailed statistics has enabled the department determine how the service is being utilized. Over half our users are either MUOT students or non-MUOT patrons. Note that when clinical faculty and staff began to be tracked, these users accounted for 14% of our patrons. Academic faculty and staff are steady at 19-22% and 14-23% respectively.

Development of an online statistics form began in November 2004 and was instituted in April 2005. All staff agree that it is easier to use. The online form is not accessible off campus so Sunday chat staffing is logged on paper and input manually on Mondays. It is hoped that a better service can be found for logging the statistics so that it can be accessed off campus. One problem occurred in June 2005 when the institution's Domain Name changed and the forms were no longer forwarded to the email account where the statistics are compiled. This problem was not discovered until June's statistics were to be compiled. As a result, there are no reference statistics for June 2005.

The new online statistic form has enabled the Library to calculate numerous types of statistics. For example, for April-May 2005, most of the questions for reference backup were 'quick-others' with the majority occurring between 1:00 and 3:00pm. Second are 'education' with the occurrence even from 10:00am to 2:00pm. The third are 'directional' with the majority occurring 11:00am to 12:00pm.

Literature search requests decline by 14%. The greatest decline occurred with personal use (100%) and grants/research (22%) but there was a slight increase in seminar/conference and teaching (29%). There was a decrease in requests from administrative/staff (46%) while all the other types were steady. Faculty continue to request the most searches (47%). Studying the ten year trend, requests are still approximately the same as those from 8 years prior.

This is the third full year that detailed statistics were recorded for the reference desk email account. There was a drop in the number of emails (45%). Items of interest include:

- The vast majority of emails came from MCO users (92%).
- Medical topics were largely literature search requests (81%) The requests decreased 89% from 2003-04 and 58% from 2002-03. Users apparently are performing their own searches.
- Library training session sign-ups had decreased by 65% (due to a marketing problem beyond the Library's control).
- Catalog and database questions decreased 90%.
- Non-reference questions (22%) included circulation (4 – book renewal and library registration) and interlibrary services questions (18 – article/book requests and 7 – status of requests).
- 7% of the email transactions were non-MCO a decline of 56%. Spam messages continue to occur however the blocking capability of GroupWise has prevented most of the spam.
- Journal, Book and Article location requests comprise 40% of the emails. This is down 42% from the previous year. 55% were requests for PDFs of restricted electronic journals (47% New England Journal of Medicine requests) and 61% dealt with availability of a particular journal, article or book at the Mulford Library.
- *Analyzing the email requests received, 57% are access services type of questions. This is up 11% from the previous year.*

## ***Library Instruction***

### ***Significant projects, events, progress***

- Grad student orientation: scheduled no program-specific tours, but offered drop-in tours throughout afternoon (increase in numbers and variety of students)
- Course-related programming: Pathophysiology I (COM), Adult Health I (CON), Nursing Research (CON), Molecular Basis of Disease Readings (COGS), Research Methods in Occupational Therapy I (COHS)
- 46 education consults for scholarly projects/theses: mostly PA, MPT, GEMINI (MSN); I think this is a result of better relationships with faculty members, who are sending students to us
- Did not reach any clinical staff with education this year (though anecdotally, it seems like we might be doing more reference service for them)

### ***Observations regarding needs, difficulties, concerns, roadblocks***

- Promotion of training availability: people don't read Post and Note, or the daily news email, or look at the calendar – there is too much information (scheduled 31 sessions, had registrants for only 6 sessions (19%))
- 83% of the training sessions were one-on-one and 81% of the training sessions did not have any registrants.
- Equivalent of 1.5 hours dedicated to each of the 6 registrants.

## ***Student Support***

- Staffed OhioLINK chat service Tuesday nights 6:00-9:00pm for the academic year
- Performed 70 literature searches for students which is a 15% increase over last year and 59% over the year before
- Continued participation in OhioLINK's live chat service, including the HealthSci service, that our students can utilize most daytime and evening hours. MCO continued with 4 hours a week which again was the most of all the participating OhioLINK medical libraries.
- 27% of reference transactions are with students

## ***College Educational Mission Support***

- Continued to perform educational activities during reference backup – 57% drop from last year that leads to a 71% drop in the last 5 years. Course related and library educational sessions contribute to the drop in these related contacts.
- 41% increase in literature searches for seminar/conference/teaching. However, a decreased of 22% occurred in grant/research activity.

## ***College Research Mission Support***

- 22% decrease in grant/research type literature search requests
- 4% decrease in research type reference desk encounters – May be the result of a good library education program and increase in office and one-on-one consultations
- Continued conducting monthly SDI concerning MCO research and human subjects for Research & Grants Office

### ***College Patient Care Support***

- Patient care literature search requests remained steady from last year. 3% of which were requested by residents
- 14% of reference transactions February – May 2005 were resident, physician/clinician and hospital administration/staff

### ***Loss of Outreach Librarian***

The Outreach Librarian position was closed due to financial exigencies upon the resignation of Jonathan Hartmann, M.L.S. in spring 2005. Hartmann had provided an active reference assistance and training to AHEC preceptors and community-based health care providers from both office and on location. His duties will be passed to a half-time reference librarian who will provide a passive service from office only.

### ***Focus for FY 06***

- Target new MUO initiatives for specialized reference assistance, e.g., Center for Clinical Research; the Clinical Portal; a patient/consumer health service
- Create more virtual, self-paced instructional programs
- Diversify the number of knowledge bases available on campus

## Educational Services Information for 2004-2005 Annual Report

### Totals (with consults)

# sessions 147  
# hours 138.7 hours  
# people 1345 people (29 faculty, 14 residents, 25 staff, 1255 students, 22 others)

### Totals (without consults)

# sessions 106  
# hours 99.3 hours  
# people 1304 people (21 faculty, 14 residents, 21 staff, 1227 students, 21 others)

### Consult totals

# sessions 41  
# hours 39.4  
# people 41 (8 faculty, 4 staff, 28 students, 1 other)

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### Tours/orientation

# sessions 11  
# hours 4.25 hours  
# people 404 people (7 faculty, 376 students, 21 others)  
(lectures to SOM, grad school, and new faculty; 8 tours)

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### Instructional sessions (with consults)

# sessions 136  
# hours 134.4 hours  
# people 941 (22 faculty, 14 residents, 25 staff, 879 students, 0 other)

### Instructional sessions (without consults)

# sessions 95  
# hours 99.5 hours  
# people 900 (14 faculty, 14 residents, 21 staff, 851 students, 1 other)

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Breakdown by participant status (w/ consults)		Breakdown by participant status (w/o consults)	
<b>faculty</b>		<b>faculty</b>	
# hours	17.25 hours	# hours	12.1 hours
# people	29	# people	21
<b>residents</b>		<b>residents</b>	
# hours	1 hour	# hours	1 hour
# people	14	# people	14
<b>staff</b>		<b>staff</b>	
# hours	19.4 hours	# hours	14.7 hours
# people	25	# people	21
<b>students</b>		<b>students</b>	
# hours	107.9 hours	# hours	85.9 hours
# people	1255	# people	1228
COM	752 (59.8 hours)	COM	752 (59.8 hours)
CON	247 (28.5 hours)	CON	239 (20.8 hours)
COHS	67 (17.8 hours)	COHS	48 (3.5 hours)
COGS	189 (1.8 hours)	COGS	189 (1.8 hours)
<b>others</b>		<b>others</b>	
# hours	2 hours	# hours	1.5 hours
# people	22	# people	21

**Definitions:**

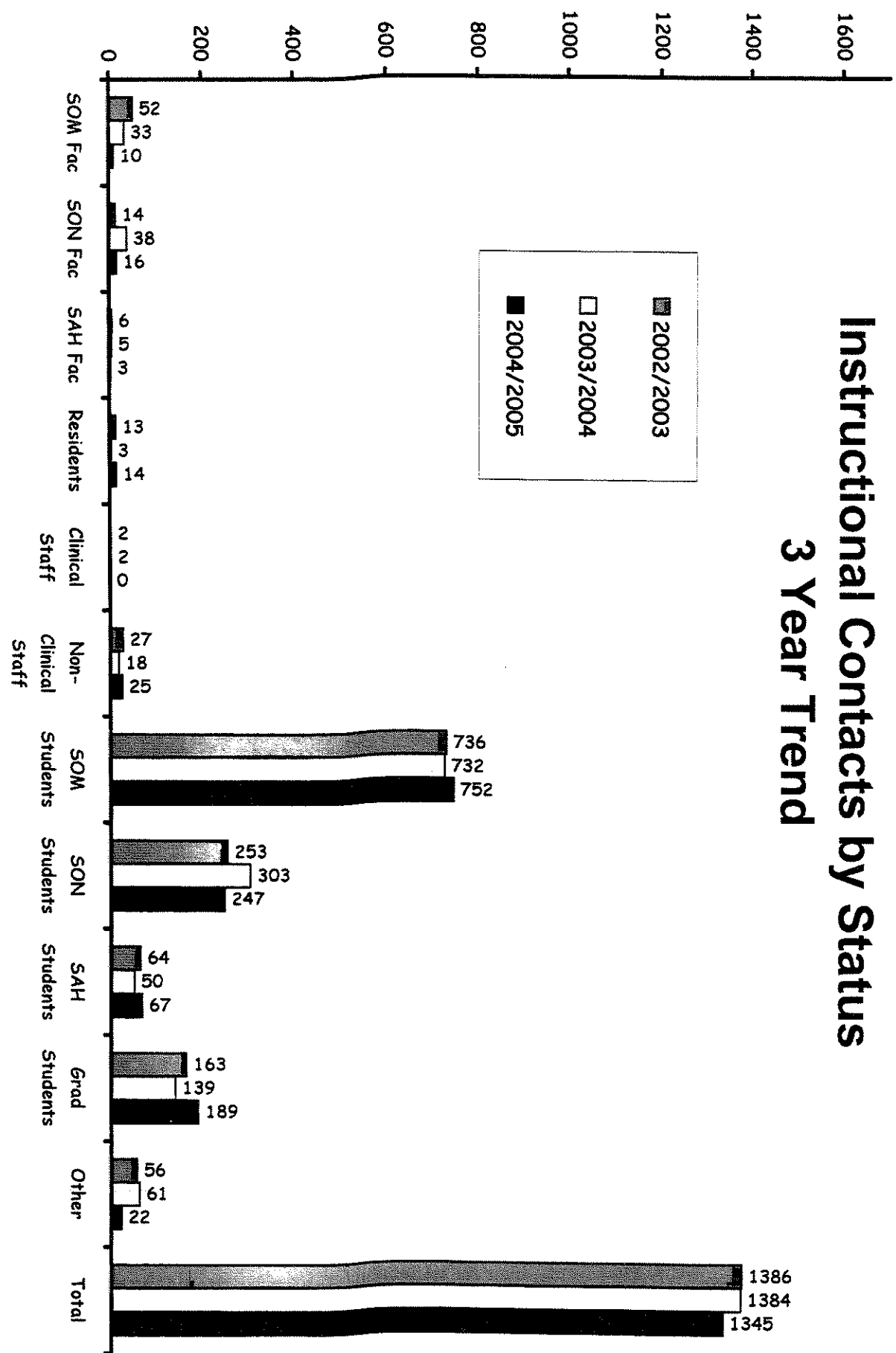
**“Consult”** – A scheduled one-on-one session that includes instruction and recommendations on literature research. It can take place in a librarian’s office or at the point-of-need.

- COM - Pathophysiology
- CON – College of Nursing
- COHS - Research Methods in Occupational Therapy
- COGS - Molecular Basis of Disease Readings

Submitted by  
 Marlene Porter, MLn  
 Head of Information Services  
 Friday, August 26, 2005

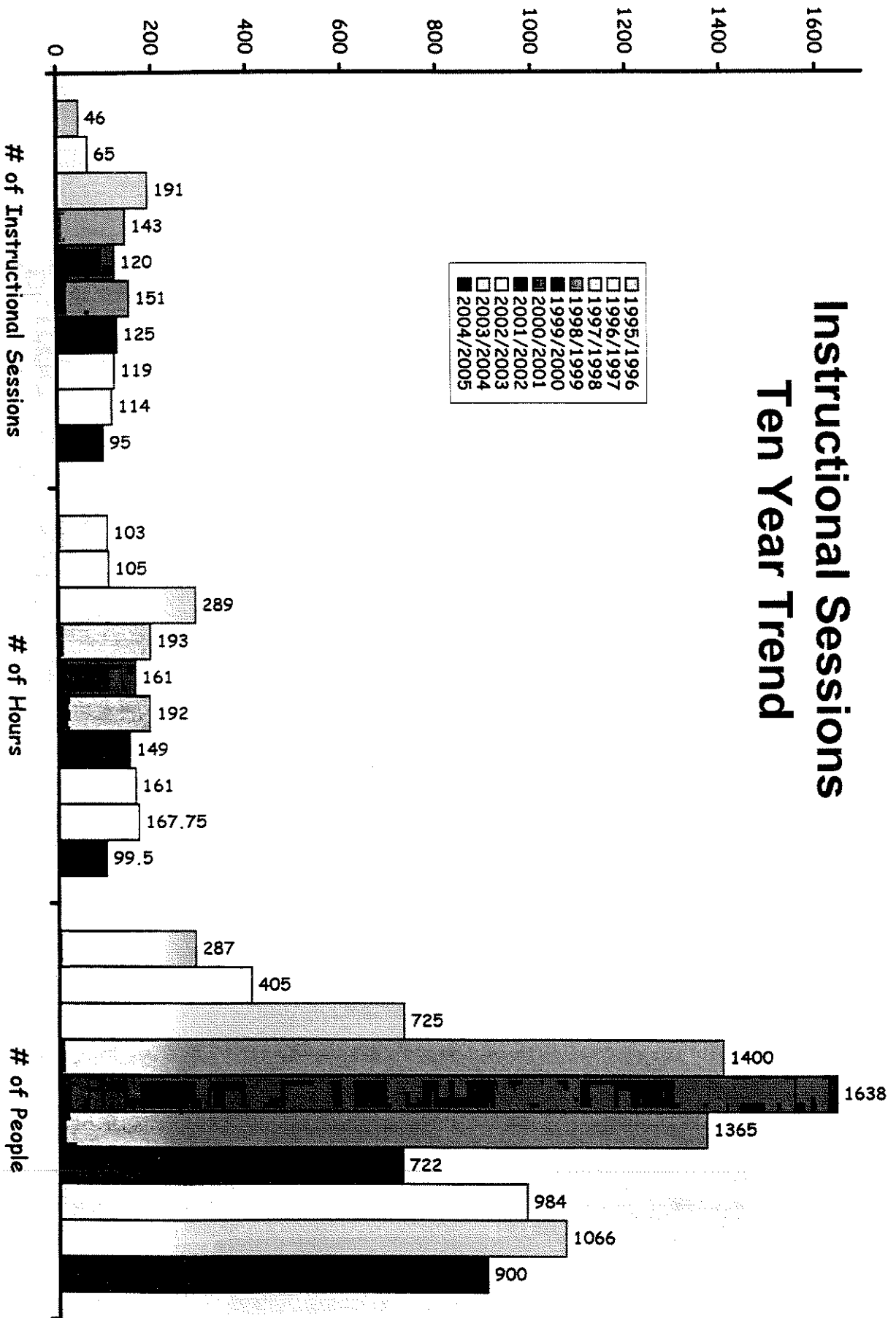
Note: Jolene Miller, MLS wrote the Library Instruction section (edited slight) and compiled the statistics

# Instructional Contacts by Status 3 Year Trend

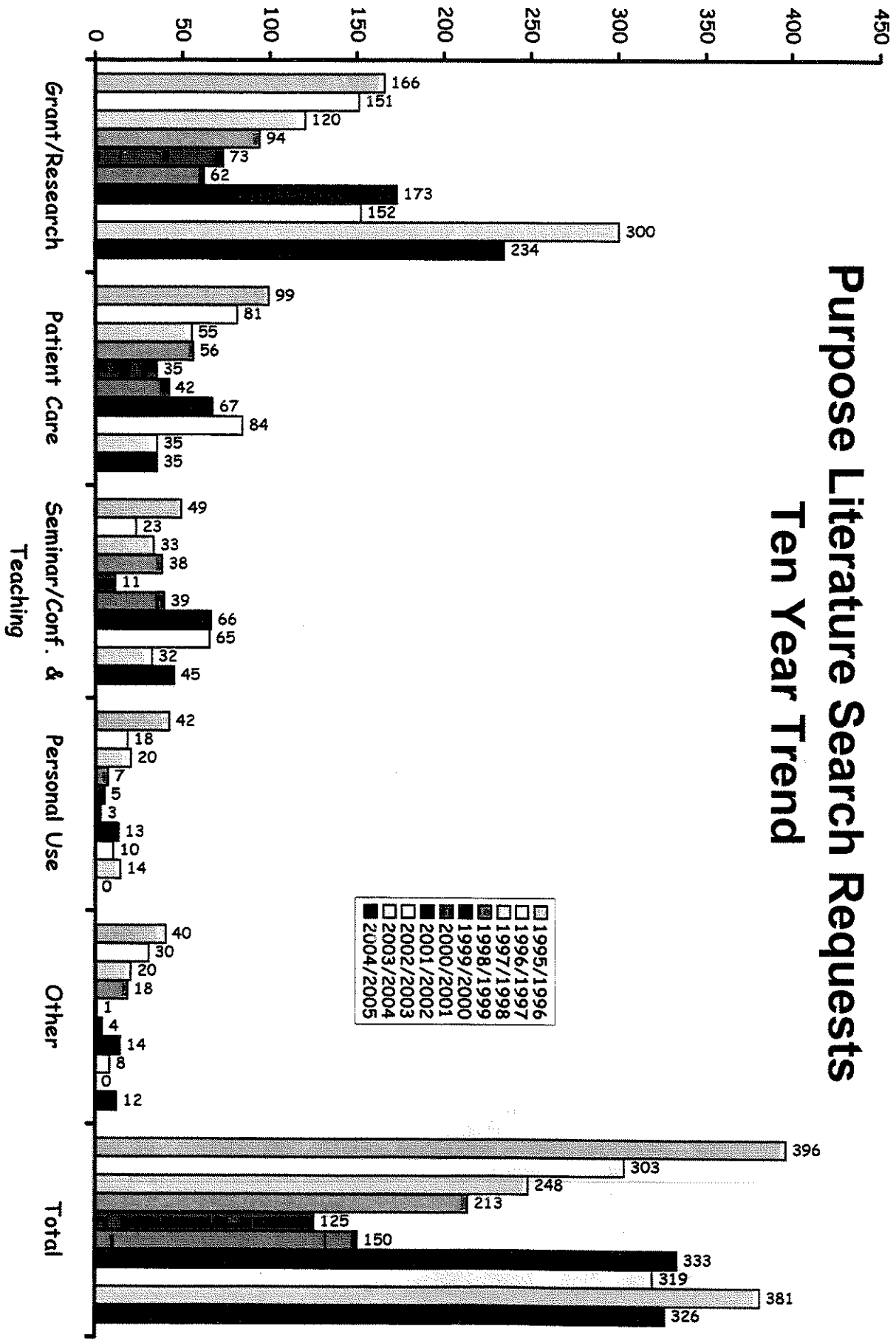




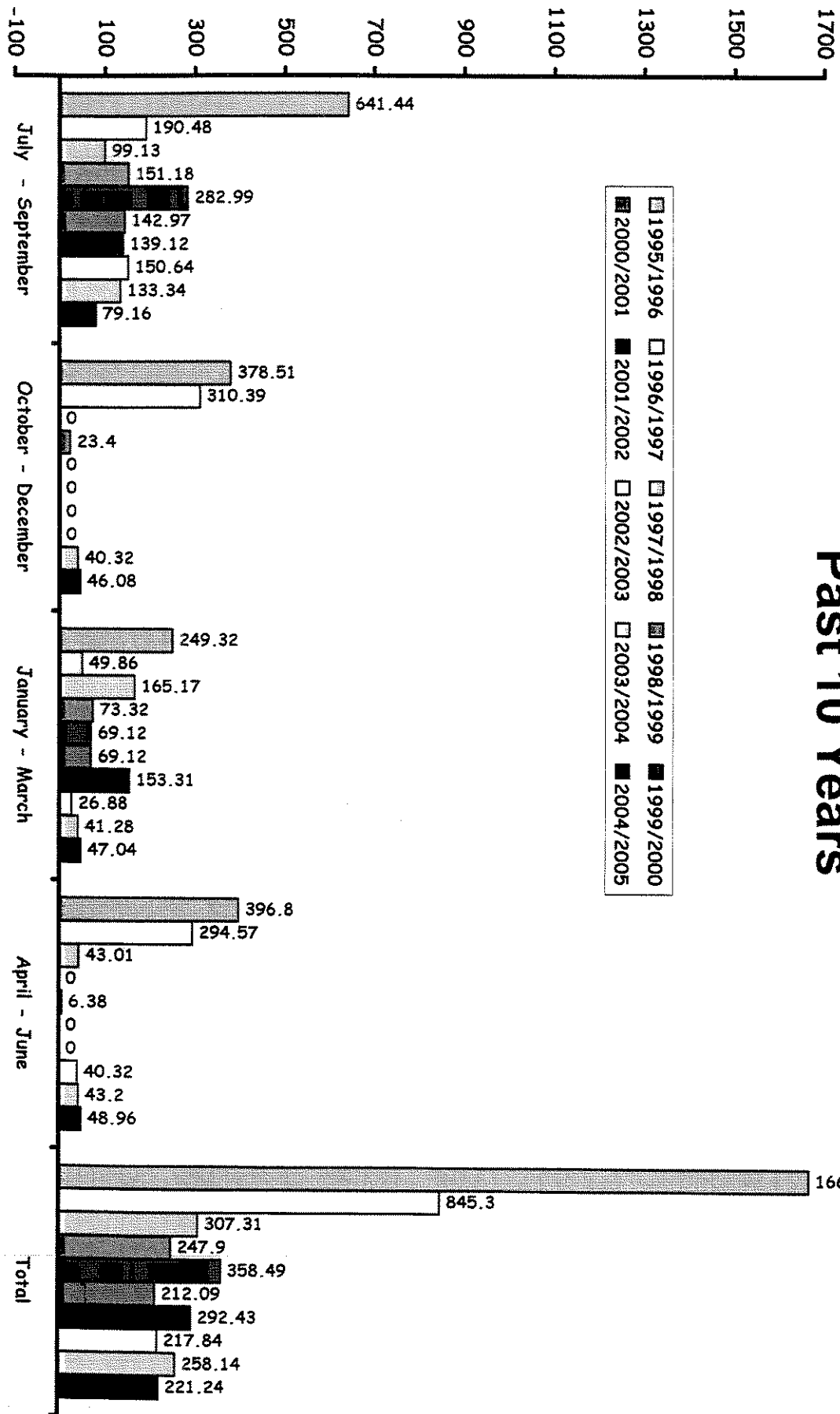
# Instructional Sessions Ten Year Trend



# Purpose Literature Search Requests Ten Year Trend



# Total Literature Search Expenditures Past 10 Years



Chat Reference Statistics  
Type of Transaction  
Fiscal Year 04/05

	MCO Student	MCO Faculty	MCO Admin/Staff Academic	MCO Physician/Clinician	MCO Resident	MCO Admin/Staff Hospital	Other (Guest)	OhioLINK User	Total Users	0-10 Mins.	11-20 Mins	21 Mins.	Quick	Research	Educational	Referral	QI/ya Total
Jul-04	7	-	-	-	-	-	-	62	69	44	18	7	37	18	10	5	-
Aug-04	4	0	0	-	-	-	5	108	117	80	17	13	58	32	12	9	70
Sep-04	0	1	1	-	-	-	8	119	128	80	27	22	72	37	15	7	112
Oct-04	2	0	0	-	-	-	0	44	44	37	9	0	32	10	2	2	131
Nov-04	0	0	0	-	-	-	0	26	26	16	2	6	16	6	2	2	46
Dec-04	0	0	0	-	-	-	1	27	28	19	5	4	12	11	2	2	28
Jan-05	0	0	0	0	0	0	1	32	32	21	5	4	12	7	1	4	28
Feb-05	0	0	0	0	0	0	1	36	35	18	15	4	15	7	0	10	32
Mar-05	1	0	0	0	0	0	1	36	35	18	15	4	15	7	0	2	32
Apr-05	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
May-05	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jun-05	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	14	1	1	0	0	0	15	454	435	315	98	60	265	133	44	41	483

Back up Reference 04-05

	MCO Student	MCO Faculty	MCO Admin/Staff Academic	MCO Physician/Clinician	MCO Resident	MCO Admin/Staff Hospital	Non-MCO Other	Patron Type Total	Grant Research	Patient Care	Seminar/Conference/Teaching	Class Assignment	Educational	Searches	Total
Jul-04															
Aug-04															
Sep-04															
Oct-04	37	25	30	-	-	-	43	135	27	6	3	33	29	0	208
Nov-04	19	21	13	-	-	-	24	77	22	2	2	8	17	3	265
Dec-04	38	28	36	-	-	-	28	130	30	2	10	18	15	7	213
Jan-05	41	25	24	3	2	6	28	129	33	3	6	19	12	6	142
Feb-05	44	18	23	5	10	7	40	147	19	6	13	29	17	9	134
Mar-05	25	21	10	3	7	11	30	107	17	2	5	15	18	3	129
Apr-05															149
May-05															104
Jun-05															-
Grand Total	204	138	136	11	19	24	193	725	148	23	39	122	188	45	1565

Time of Transaction 04-05

	8:00 a.m. to 9:00 a.m.	9:00 a.m. to 10:00 a.m.	10:00 a.m. to 11:00 a.m.	11:00 a.m. to 12:00 noon	12:00 noon to 1:00 p.m.	1:00 p.m. to 2:00 p.m.	2:00 p.m. to 3:00 p.m.	3:00 p.m. to 4:00 p.m.	4:00 p.m. to 5:00 p.m.	Total
Jul-04	-	18	30	29	16	37	32	32	20	343
Aug-04	-	24	27	32	32	58	35	33	33	448
Sep-04	-	24	26	16	23	26	38	28	28	365
Oct-04	-	14	20	20	10	15	29	16	16	236
Nov-04	-	11	12	21	15	29	27	16	16	243
Dec-04	-	3	10	5	12	8	9	9	14	140
Jan-05	-	11	15	15	18	24	13	19	14	228
Feb-05	-	7	27	27	9	27	15	13	13	216
Mar-05	-	7	24	23	13	20	18	20	20	251
Apr-05	-	11	13	19	13	25	15	19	19	219
May-05	1	8	14	25	13	14	19	12	12	200
Jun-05	-	-	-	-	-	-	-	-	-	-
Grand Total	1	138	203	232	174	283	250	210	210	2889

# Computer Services

## Computer Services Summary

[N.B. – The Computer Services Librarian resigned before completing his FY 05 report]

Computer services was involved planning an upgrade of the online catalog server, and working with Bibliographic Control to provide and maintain access to the growing number of disparate databases and online journal packages. The library has 140 subscriptions requiring configuration of the proxy server to recognize authorized users, enabling them to access online resources.

A portion of time was expended on diagnosing and solving issues of access to OhioLINK resources for Mulford Library's virtual 'branch' library at St. Vincent Medical Center. Also, the Computer Services Librarian, an Instructor on the faculty of the Department of Pediatrics, created a software program that enabled Pediatric residents to download their data from PDA's into a desktop PC for manipulation and analysis by faculty. The program was novel, and considered not possible by campus computer experts.

The most significant activity of the Computer Services Librarian was the development of the **institutional repository (IR)**. The IR put MUO among only 100 universities in the country, and among only about a half dozen medical centers, that had one. The IR has two sections:

1. A 'Scholarly Commons' in which faculty publications, conference presentations and similar intellectual products can be stored, tagged with metadata and made available for retrieval by internet search engines.
2. An archival repository in which historical materials relating to MCO/MUO can be digitally scanned and preserved. This will enable scholars, historians, and individuals in communications and administration to easily access materials that are now only in print format. Items will include:

The IR could be parlayed into a "Knowledge Bank" that might hold the full range of intellectual products of the university.

**Space** Raymon H Mulford Library MEDICAL UNIVERSITY OF OHIO

Describe Describe Describe Upload Verify

**Submit: Verify Submission**

Not quite there yet, but nearly!

Please spend a few minutes to examine what you've just submitted below. If anything is wrong, please go back and correct it by using the buttons next to the error, or by clicking on the progress bar at the top of the page. [Home page](#)

If everything is OK, please click the "Next" button at the bottom of the page.

You can safely check the files you've uploaded - a new window will be opened to display them.

Item has more than one title: No  
Previously published item: Yes   
Item consists of more than one file: No

Authors: Elmer, L.  
Title: Expression and regulation of the human dopamine transporter in a neuronal cell line  
Date issued: 1998  
Publisher: Elsevier  
Citation: Brain Res Mol Brain Res. 1998 Aug 15;59(1):66-72   
Series/Report No: None  
Identifiers:  
Type: Article  
Language: English


Keywords: Membrane Glycoproteins  
Membrane Transport Proteins  
Abstract: Human cocaine users exhibit increased striatal  $^{125}I$ -MPP2 binding in the dopamine

# Usage Statistics for mulford.mco.edu

## EZ Proxy Accesses to Databases & Journals


	Daily Avg			Monthly Totals					
	Visits	Sites	Visits	Sites	Visits	Sites	Visits	Sites	
Jun-05	6073	4031	998	779	11257	3414412	23381	29955	120959
May-05	7430	4746	978	777	12113	3551018	24114	30326	147137
Apr-05	7928	5146	1042	834	12245	3552294	25023	31279	154401
Mar-05	2861	1974	137	95	5193	1689619	2966	4276	61217
Feb-05	272	136	27	12	314	102592	351	764	3819
	24564	16033	3182	2497	41122	12309935	75835	96600	487533

## Institutional Repository / Scholarly Commons



DSpace  
About DSpace

Raymon H Mulford Library



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Search DSpace: [DSpace at The Medical College of Ohio >](#)  
[Raymon H Mulford Library, Digital Archives >](#)  
[Digitized Newspaper Clippings about MCO >](#)

Advanced Search

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- Communities & Collections
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Please use this identifier to cite or link to this item: <http://hdl.handle.net/123456789/159>

Title: Medical College professor synthesizes hormone  
 Authors: Woods, Michael  
 Keywords: Maurice Manning  
 Hormone

**Medical College Professor Synthesizes Hormone Profes**

**Compound Used To Induce Labor**

By MICHAEL WOODS

A new, highly potent hormone has been synthesized in the laboratories of a Medical College of Ohio professor.

The new hormone is believed to be a much improved version of a natural hormone that causes contraction of the uterus during labor and stimulates the breasts to release milk after childbirth.

As the tests on animals have shown that the synthetic hormone is far more potent, with far fewer side effects than the natural hormone.

It is a small peptide located near the underside of the brain. Oxytocin (easily pronounced, ox-ee-toe-in) then travels from the hypothalamus along secondary nerve fibers for storage in the posterior part of the pituitary gland.

When a baby begins moving at the mother's breast, nerve impulses travel from the breast to stimulate the hypothalamus and the posterior pituitary release of oxytocin into the bloodstream, where it flows to the breasts.

It causes contraction of muscles within the breast, causing the ejection of milk into the milk reservoir near the nipple where the baby can suck it.

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Start | Novel-del... | CW.com... | DSpace at... | Gateway... | https://13... | DSPACE dg... | Novel Grou... | Promote... | 10:23 AM

**Library Expenditures**

**Library Staff**

**Library Committee**

**Gifts to Library**



## Raymon H. Mulford Library Expenditures for Fiscal Year 2004-2005

	State Account	External User Fee	Foundation Account	Total Expenditures
Beginning Balance	\$1,550,988	\$19,859	\$3,971	
100 - Salaries	756,519		0	\$756,519
200 - Fringe Benefits	173,999		0	173,999
Payroll Accrual				
<b>TOTAL PERSONNEL</b>	<b>\$930,518</b>			<b>\$930,518</b>
300 - Supplies	33,580	6,452		40,032
400 - Travel & Entertainment	0	15,107		15,107
500 - Info & Communication	521,890	2,718		527,140
<i>*Library Crosscharge Account</i>	<i>(767)</i>		2,532	<i>(797)</i>
600 - Outside Services	65,000		0	65,000
700 - Miscellaneous	0		0	
900 - Equipment	0			
990 - Transfer	0			
<b>TOTAL OPERATING</b>	<b>\$ 620,470</b>	<b>\$24,277</b>	<b>\$2,532</b>	<b>\$ 647,779</b>
<b>TOTAL EXPENDITURES</b>	<b>\$1,550,988</b>	<b>\$24,277</b>	<b>\$2,532</b>	<b>\$1,578,297</b>

\*The Library is authorized to charge expenditures to its operating budget equal to the balance in the Crosscharge (3101000) account.

# Raymon H. Mulford Library Staff

Effective June 30, 2005

*Name* *Service Date*

## Administration

David W. Boilard, A.M.L.S., M.P.H. Director of the Library Assistant Professor – Department of Family Medicine Adjunct Assistant Professor, School of Allied Health	October 8, 1991
Ginger Bieniek Administrative Assistant	May 12, 1980

## Library Services

Barbara A. McNamee, A.M.L.S. Assistant Director for Library Services Instructor, Department of Occupational Therapy	February 12, 1996
Jolene Miller, M.L.S. Education/Reference Librarian Instructor, Department of Physician Assistant Studies	November 1, 1995
Marlene A. Porter, M.L.n. Head of Information Services Instructor, Department of Family Medicine	April 29, 1992
David Remaklus, M.B.A. Manager of Access & Business Services	July 18, 1988
Sheryl R. Stevens, M.S.L.S. Head of Bibliographic Control Instructor, School of Nursing	September 1, 1993
Darcy Cheers Serials Assistant	January 19, 1993
Lana Fish (.50 F.T.E.) Access Services Assistant	February 2, 1995
Janice Flahiff, M.L.S. (.50% F.T.E.) Reference Associate	August 23, 1999
Davida Freeborn (.50% F.T.E.) Access Services Assistant	January 25, 2003

Lisa Meyer (.50% F.T.E.)  
Access Services Assistant

September 18, 2004

Thomas Perry (.50% F.T.E.)  
Access Services Assistant

September 22, 2004

Mary Shadix (.50 F.T.E.)  
Access Services Assistant

September 24, 1995

Carolyn Sterling, M.L.S.  
Reference Associate

June 7, 1999

## **Raymon H. Mulford Library Staff Changes – 2004-2005**

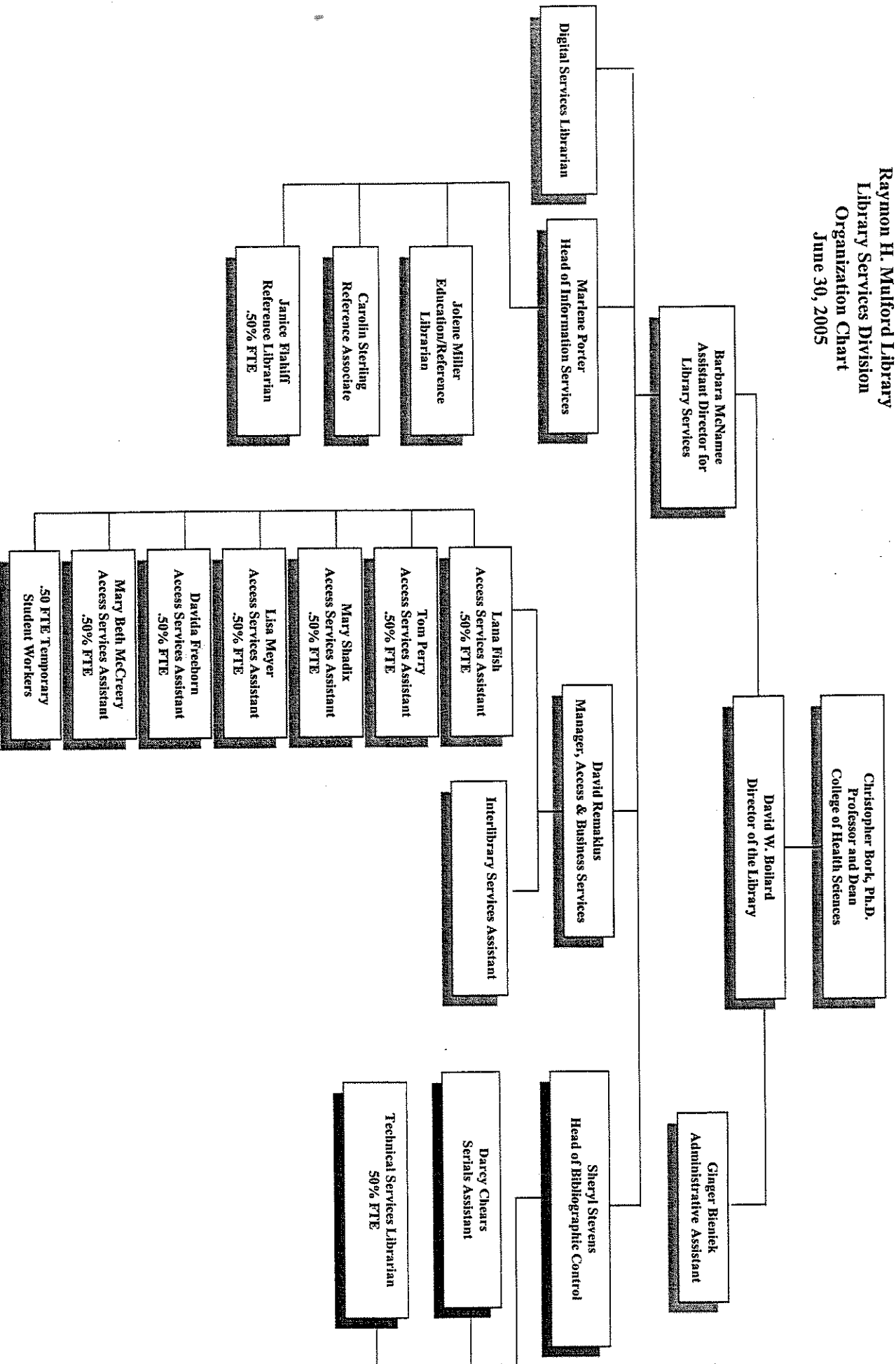
### *Library Services*

Christopher Tex resigns as Access Services Assistant – September 2004  
Patrick Wasserman resigns as Access Services Assistant – September 2004  
Lisa Meyer hired as Access Services Assistant – September 2004  
Thomas Perry hired as Access Services Assistant – September 2004  
Jonathan Hartmann resigns as Outreach Librarian – January 2005  
Stephanie Robinson resigns as Access Services Assistant – February 2005  
Elizabeth Fabian, Interlibrary Services Assistant, passed away – April 2005  
Holly Morris resigns as Reference Librarian – May 2005  
P. Scott Lapinski resigns as Digital Services Librarian – June 2005

### *Student Staff*

Linda Deubner hired for Circulation Staff – August 2004

Raymon H. Mulford Library  
 Library Services Division  
 Organization Chart  
 June 30, 2005



## Gifts To The Raymon H. Mulford Library

The Library would like to thank the following individuals for their generosity in donating cash gifts:

Mr. & Mrs. Charles W. Goddard  
North Canton, OH

Dr. Farzeneh Tondkar  
Toledo, OH

James Chengelis, M.D.  
Boston, MA

David W. Boilard, A.M.L.S., MPH

Ginger Bieniek

Linda Duebner

Jolene Miller

Marlene Porter

The Library thanks the following individuals for their thoughtfulness in donating needed books and periodicals to its collection:

Paul Lehmann, Ph.D.  
Department of Microbiology  
Medical College of Ohio

Peter Goldblatt, M.D.  
Retired Faculty Member in Pathology

Thomas E. Young, M.D.  
Raleigh, NC

## Librarian Activities

## LIBRARIAN ACTIVITIES

### David W. Boilard, A.M.L.S., M.P.H.

Director of the Library

Assistant Professor, Department of Family Medicine; Adjunct Assistant Professor of Allied Health

### Service

Medical Library Association (MLA)  
Association of Academic Health Science Libraries/AAMC  
Midwest Chapter of the Medical Library Association  
Greater Midwest Chapter of the National Network of Libraries of Medicine  
American Medical Informatics Association  
Ohio Health Science Library Association  
OhioLINK  
Library Advisory Committee  
Ohio Public Health Association  
Toledo Area Library Association  
Medical University of Ohio  
Curriculum Committee (School of Medicine – standing)  
Library Advisory Committee – ex officio (Standing)  
Information Systems Advisory Committee  
Faculty Club Board of Directors

### Continuing Education

“The Molecular and Genetic Basis of Cancer” MLA – CE (4 hours), San Antonio, May 2005

### Interviewer

Interviewer for School of Medicine student applicants

### Teaching – Education

"Integrative Pathophysiology" PBL Facilitator – 2 blocks	36 contact hr.	M-1
"Integrative Pathophysiology – Informatics" Instructor	1 contact hr.	M-1
“Personal Information Management” elective, Instructor	6 contact hr.	M-4
Co-Coordinator, “Community Oriented Primary Care” for Residents, Dept. Family Medicine (3-day sex education for 8 <sup>th</sup> graders, twice annually)		

### Meetings

Association of Academic Health Science Libraries – Association of American Medical Schools  
Annual Meeting, Boston – November 2004  
Medical Library Association Annual Meeting, San Antonio, Texas - May 2005

### Community Service

Vice-Chair - Board of Directors, Comprehensive Addiction System Services (COMPASS),  
and member – Executive Committee, COMPASS Corporation for Recovery Services  
Member – Northwest Ohio Health Literacy Task Force



**Janice M. Flahiff, M.L.S.**

Reference Librarian

Service

Medical Library Association (MLA)

Continuing Education

Health Literacy Journal Club (sponsored by MLA), July-September 2004

Medical University of Ohio

Ulrich's Online Periodicals training, May 12, 2005

Bowling Green State University

Science Citation Index workshop; June, 2005; 3.5 hours

**Barbara A. McNamee, A.M.L.S.**

Assistant Director for Library Services

Instructor, Department of Occupational Therapy, College of Health Sciences

Service

Academic Library Association of Ohio (ALAO)

OhioLINK

OhioLINK Cooperative Information Resource Management Committee (CIRM)

CIRM Liaison to Health Sciences Subject group

Medical University of Ohio

Medical University Hospital

Operations Leadership Team (OLT)

Joint Commission Survey 2005 Information Management Committee

MultiCultural Advisory Committee (Standing)

Library Advisory Committee - ex officio (Standing)

MCO HeartWalk Team Captain

MCO Monitor Intranet Team

MCO Monitor NewsHound

Teaching

"Integrative Pathophysiology" (PBL) Facilitator --2 blocks

36 contact hr. M-1

"Personal Information Management" elective, Instructor

6 contact hr. M-4

Presenter

New Faculty Orientation, Medical College of Ohio, March 16, 2005

Continuing Education

"Health Status of Women in Ohio," Cross Cultural Showcase, sponsored by the

Office of Institutional Diversity, Medical College of Ohio, March, 2005

"The Many Faces of Aging," Cross Cultural Showcase, sponsored by the Office of Institutional

Diversity, Medical College of Ohio, April, 2005

**Jolene M. Miller, M.L.S.**

Educational Services Coordinator

Instructor, Department of Physician Assistant Studies, College of Health Sciences

Service

Medical Library Association (MLA)

Association of Health Information Professionals, Senior Member

Midwest Chapter of the Medical Library Association

Academic Library Association of Ohio (ALAO)

Board Member

Research and Publications Committee

Professional Development Committee

Medical University of Ohio

Institutional Review Board (standing)

College of Allied Health Sciences - Department of Physician Assistant Studies

Admissions Committee

Curriculum Committee

Scholarly Project Coordinator

College of Graduate Studies

Graduate School Representative for MSN thesis defense

Continuing Education

Medical University of Ohio

“Beyond Compliance: Building Effective Human Research Protection Programs”  
audioconference, August, 2004; 1.5 CEU

“Tissue banking” audioconference, August, 2004; 1.5 CEU

“Ethical Issues in Human Subjects Protection” lecture, September, 2004; 1 CEU

University of Toledo

SCOPUS demonstration, March, 2005; 4 hours

Bowling Green State University

OLinks training; November 2004; 3 hours

Science Citation Index workshop; June 2005; 3.5 hours

Information literacy assessment workshop; April, 2005; 6 hours

University of North Carolina

Medical Library Association Distance Education CE: Evidence-Based Medicine and the Medical Librarian

(January – March, 2005), 10 CEU

Interviewer

Interviewer for Physician Assistant Studies Program student applicants

Teaching

Integrative Pathophysiology, Small-Group Facilitator	34.0 contact hours	M-1
Integrative Pathophysiology, Guest Lecturer	1.0 contact hour	M-1
Personal Information Management elective, Coordinator and Lecturer	18.0 contact hours	M-4
Introduction to Nursing Agency, Guest Lecturer	7.0 contact hours	Nsg
Nursing Research, Guest Lecturer	7.0 contact hours	Nsg
Orientation for incoming students	2.5 contact hours	various
Campus training (MEDLINE, Cite Verification, EndNote)	7.5 contact hours	various
Education consults	31.3 contact hours	various

Advising

Abbey Blair, Department of Physician Assistant Studies, “The effect of socioeconomic status and race on women’s knowledge and attitudes towards hormone replacement therapy (HRT)”

Jolene M. Miller, M.L.S. (continued)

Presentations and Publications

Miller, J. M. (2005). Personal Information Management in the Medical Professions: An elective for fourth-year medical students at the Medical College of Ohio. In Sewell, R. R. Brown, J. F., & Hannigan G. G., compilers. Informatics in Health Sciences Curriculum, second ed. (MLA DocKit). Chicago: Medical Library Association.

Professional Meetings

OhioLINK Reference Rendezvous, Columbus, OH, October, 2004  
Virtual Reference Desk, Cincinnati, OH, November 2004  
Academic Library Association of Ohio annual conference, Dayton, OH, November, 2004

Marlene A. Porter, M.Ln.

Head of Information Services  
Instructor, Department of Family Medicine, College of Medicine

Service

Association of College and Research Libraries (ACRL)  
American Library Association (ALA)  
Medical Library Association (MLA)  
Public Services Section  
(Past Chair, May, 2005 – Present)  
Chair, May, 2004 – May, 2005  
Information Management Education Special Interest Group  
Continuing Education Committee, May, 2002 – Present  
Web-based Learning Taskforce, May, 2003 – May, 2005  
Independent Reading Program Subcommittee, May, 2003 – May, 2005  
Consumer Health Information Specialization Task Force, May, 2004 – May, 2005  
Chairperson - May, 2004 – May, 2005  
Midwest Chapter of the Medical Library Association  
Academic Library Association of Ohio (ALAO)  
Ohio Health Sciences Library Association  
Communications Committee  
OhioLINK  
User Services Committee  
CIRM Scopus Evaluation Task Force  
Website Design Subcommittee  
Chair, January, 2005 – Present  
Web-based Bibliographic Management System Subcommittee  
MetaSearch Engine Task Force, 2005  
WebRef Subject Queue Task Force  
Chair, January, 2005 – Present  
WebRef Subcommittee, January, 2005 - Present  
Medical University of Ohio  
College of Medicine – Department of Family Medicine  
Faculty Senate Representative  
Continuing Education Advisory Committee (standing)  
Institutional Review Board – alternate member (standing)  
Faculty Club Board  
Treasurer – January, 2004 - Present

### Continuing Education

University of North of Carolina

Medical Library Association Distance Education CE: Evidence-Based Medicine and the Medical Librarian (January – March, 2005), 10 CEU

### Interviewer

Interviewer for College of Medicine student applicants

### Teaching

Integrative Pathophysiology (PBL), Small-Group Facilitator	24 contact hours	M-1
Integrative Pathophysiology, Guest Lecturer	1 contact hour	M-1
Personal Information Management elective, Lecturer	15 contact hours	M-4
BSN Research – CINAHL, Guest Lecturer	2.75 contact hours	Nsg
Campus Training (MEDLINE, CINAHL, Cite Verification, EndNote)	1.5 contact hours	various
Consultation (PubMed, Internet, EndNote, Library Services, Email)	6 contact hours	various

### Meetings

Ohio Health Sciences Library Association Fall Meeting (presenter), Wooster, OH, September, 2004  
OhioLINK WebRef Subject Queue Task Force Meeting, Cleveland, OH, October, 2004  
Midwest Chapter Medical Library Association Annual Meeting, Springfield, IL, October, 2004  
OhioLINK Reference Summit, Columbus, OH, October, 2004  
Internet Librarian 2004 (presenter), Monterey, CA, November, 2004  
OhioLINK MetaSearch Engine Demo, Columbus, OH, January, 2005  
OhioLINK Web Pages Enhancement Committee, Columbus, OH, March, 2005  
OhioLINK CIRM SCOPUS Evaluation Task Force, Columbus, OH, March, 2005  
Medical Library Association Annual Meeting / Continuing Education Committee Meeting, San Antonio, TX, May, 2005  
MUO Content Management Software Demos and Review, May, 2005  
OhioLINK WebRef Coordinators Training Meeting (presenter), Columbus, OH, June, 2005  
MUO CE Advisory Committee meeting, March, 2005  
OhioLINK USC WebRef Subcommittee meetings, Columbus, OH, February and April, 2005  
OhioLINK User Services Committee monthly meetings, Columbus, OH, July – September, 2004, January, February, April and May 2005

### Presentations/Papers/Research

Atwood, TC, Hartel, LJ, Porter, MA. "Open Access in the Library" Fall 2004 Meeting of the Ohio Health Sciences Library Association, Wooster, OH, September 2004 (panelist)  
Porter, MA, Scott, F. "Statewide Chat Reference - a Health Sciences Specialty Queue's Experience" Annual Meeting of the Midwest Chapter of the Medical Library Association, Springfield, IL, October 2004 (poster)  
Hoepfner, A, Porter, MA.. "OpenURL: Choices, Choices!" Information Today's Internet Librarian 2004, Monterey, CA, November 2004 (panelist)

### Sheryl R. Stevens, M.S.L.S.

Head of Bibliographic Control  
Instructor, College of Nursing

### Service

Medical Library Association (MLA)  
Academy of Health Information Professionals/Medical Library Association (Distinguished Level)  
Nursing and Allied Health Section/Medical Library Association  
Technical Services Section/Medical Library Association  
Midwest Chapter/Medical Library Association  
President  
Member, Executive Board

American Library Association (ALA)  
Association for Library Collections & Technical Services/American Library Association  
North Atlantic Serials Interest Group  
Health Sciences OCLC Users Group  
Metropolitan Detroit Medical Library Group  
OhioLINK Database Management Standards Committee

Continuing Education

Medical Library Association CE course "NLM System Update & LinkOut," Springfield, IL,  
October, 2004  
Departmental seminar, "Index-Catalogue, Index Medicus: Making Sense of Older Medical Indexes,"  
December, 2004  
Departmental seminar, "OLinks," January, 2005  
Departmental seminar, "Google Scholar," March, 2005  
Departmental seminar, "Teaching Health Literacy to Health Professions Students," April 2005  
Medical Library Association CE course, "Finding the Best Evidence to Meet Nursing Information  
Needs," Notre Dame, IN, April, 2005

Teaching

"Personal Information Management" elective, Instructor                      1 contact hour                      M-4

Meetings

Medical Library Association/Midwest Chapter Annual Meeting, Springfield, IL, October, 2004  
Indiana Health Sciences Librarians Association Annual Meeting, Notre Dame, IN, April, 2005  
Medical Library Association Annual Meeting, San Antonio, TX, May, 2005

Presentations/Papers/Research

"Establishing a Statewide Depository for Electronic Theses & Dissertations: A Collaborative Effort of  
the OhioLINK Library Consortium & Ohio Graduate Schools." Paper presentation, Midwest  
Chapter/Medical Library Association Annual Meeting, Springfield, IL, October, 2004  
"Making the Connection: Linking Users, Vendors, & Staff to Manage E-Resources," Departmental  
presentation, November 2004  
"President's Message," *MIDLINE: Newsletter of the Midwest Chapter/Medical Library Association*,  
No. 98, Winter 2005; No. 99, Spring 2005