

Library Assessment Committee

Notes: January 19, 2009

Committee Members Present:

Marlene Porter, Laura Kinner, Sheryl Stevens, Mark Horan, Daniel E. Feinberg

→meetings will be held Tuesdays, twice a month at 9am CL 1009

- Notes approved from last meeting
- Per library assessment survey, if we go through the Institutional Research dept. (IR) , we are limited to how many surveys we do and how many questions that will be listed.
- Marlene proposes 15 questions:
 - 5 questions to the Institutional Research Department
 - 10 Questions for the in-house survey.
- Put up ten questions in a library survey for a week on the web
 - Does IR only do two surveys a year?
 - National survey of student engagement is typical
 - Student assessment survey
- Medical campus at one time did a 100 question survey, but was too excessive.
- Give option of additional comments for questions/comments
- Look at:
 - Library services
 - Faculty and staff
 - Instruction
 - Research
- Faculty vs student surveys have to differ.
- Results are critical but may depend on marketing.
 - Internal handouts with paper slips to be distributed at the desk.
 - Pop-up reminder to complete the survey on library computers?
- Structure of Survey: look at libqual
- Survey
 - Service:
 1. Who are you? (faculty, staff, undergrad, grad)
 2. Are the library hours sufficient?
 3. Circulation
 4. Reference
 - Environment (excellent to poor)
 1. Lighting
 2. Group Study
 3. Quiet Study
 4. Inviting environment
 5. Signage, directional, ease of navigation, physical, website
 - Resources
 1. Availability
- Realize putting together summary document for evaluation